

COOKIE NOTICE

How Our Website Uses Cookies

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About This Notice

This notice explains how the Solace Housing website (solacehousing.co.uk) uses cookies and similar technologies, and how you can control them. It should be read with our Privacy Notice.

What Cookies Are

Cookies are small text files placed on your computer, phone or tablet when you visit a website. They help the website work, remember your choices, and help us understand how the website is used.

The Cookies We Use

Type	What It Does	Your Choice
Strictly necessary	Makes the website work, for example keeping it secure, loading pages and remembering your cookie choices.	Always on. The website cannot work properly without them.
Analytics	Tells us how many people visit, which pages they view and how they found us, so we can improve the website. The information is grouped and does not identify you.	Only used if you agree.
Functional	Remembers choices you make, such as information entered in a form, and supports features like embedded maps or videos.	Only used if you agree.

We do not use advertising or marketing cookies.

Your Choices

When you first visit our website, a banner asks whether you accept cookies that are not strictly necessary. Non-essential cookies are not set unless you agree. You can change your choice at any time using the cookie settings link at the bottom of the website.

You can also block or delete cookies in your browser settings. If you block all cookies, some parts of the website may not work properly.

Third Party Services

Some features on our website may be provided by other companies, such as website hosting, analytics, embedded maps or videos. These companies may set their own cookies, which are covered by their own privacy and cookie policies.

Contact Us

Organisation	Solace Housing Limited
Address	96 Icknield Street, Hockley, Birmingham, B18 6RU
Phone	0800 999 1870
Email	info@solacehousing.co.uk
ICO Registration Number	ZB592926

For more information about how we use personal information, please see our Privacy Notice.

Authorisation and Signature

This Cookie Notice is the authorised version agreed by the Directors of Solace Housing.

We review this notice at least once a year and whenever we change the cookies used on our website. Last updated: 29/10/2026.

A handwritten signature in black ink, appearing to be 'MK' with a stylized flourish at the end.

Signed on behalf of Solace Housing.